

The FPLS State Services Portal at a Glance

The Federal Parent Locator Service (FPLS) State Services Portal (SSP) is the internet gateway to the FPLS. It provides access to existing FPLS information and offers a quick and inexpensive way to take advantage of new FPLS applications and programs. Even though you can continue to access most of the FPLS through your existing batch processes, you need to implement the FPLS SSP in your state to take advantage of exciting new applications. Services available through the FPLS SSP are:

Debt Inquiry provides employers and insurance companies the ability to tell you when they plan to pay one-time lump sum payments, and in the case of some insurers, recurring payments to people with past-due child support debts. This allows you to take the necessary steps to garnish those payments quicker.

DoD Entitlement is available only through the SSP. The application provides a breakdown of wages, bonuses and other financial allowances for active and reserve members of the military. This information is crucial in establishing and maintaining fair and equitable child support orders.

eEmployer Search includes all the employer information in the National Directory of New Hires (NDNH)! It also provides specific name and address information of employers that participate in electronic income withholding (e-IWO). Using this application, you can easily find the information you need to set up your e-IWO process or maintain your employer database.

Electronic Document Exchange is another great tool in interstate case processing that lets you exchange documents (birth certificates, court orders, etc.) with other states, making it possible to speed up case processing. You no longer have to wait for the mail to arrive. Documents are managed in a safe, secure environment and arrive ready for your immediate use.

eTermination enables employers to electronically report employee terminations. In addition, the application allows employers to respond electronically to IWOs, indicating that their organization no longer or has never employed the noncustodial parent.

Federal Case Registry (FCR) Misidentified Participant allows you to add or remove an SSN from a table of known SSNs that are not associated with a specific participant in your state. It also allows you to view the current listing of previously reported misidentified SSNs and associated participants.

FCR Query enables you to search the FCR by either your state case ID or a participant SSN within your state caseload. It also allows you to search for cases and participants in other states that you have in common. This application assists with all aspects of case management including interstate case synchronization, paternity establishment, and establishment or modification of child support orders.

Federal Collections and Enforcement provides a new way to view and submit updates on the past-due support cases your state has certified for federal tax refund and administrative offset, passport denial, multistate financial institution data match, and federal insurance match. The SSP application is user-friendly and provides functionality not previously available.

Locate allows you to request information from FPLS external locate sources (Department of Veterans Affairs, Social Security Administration, Department of Defense, Internal Revenue Service, Federal Bureau of Investigation, and National Security Agency). As a reminder, the FPLS has to wait for responses from these sources, so this may affect your wait time as well. As an alternative, you can immediately access and view NDNH employment, wage, and unemployment information through this application. The Locate application helps you overcome hurdles in obtaining location, asset and employment information on your cases!

Query Interstate Cases for Kids (QUICK) gives you direct access to other states' case activities and financial information in interstate cases—some of the most difficult cases to manage. Since approximately 30 percent of all cases have an interstate component, this application will help you make the right case management decisions without waiting for a response from the other state.

*You can begin to access applications on the FPLS SSP by contacting the
OCSE End User Support Team at 800-258-2736 or ocse.gr-portal@lmco.com.*